

JORDAN MAYS

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EDUCATION

Kennedy-King College

05/2025

Associate of Applied Science in Cybersecurity

Relevant Coursework:

- Fundamentals of Programming
- Operating Systems II
- Microcomputer Spreadsheets
- Java Object Orientated Programming II
- Computer Systems 101

Amazon Web Services (AWS)

03/2025

AWS Cloud Practitioner Essentials Certification

Relevant Coursework:

- AWS Global Infrastructure and Core Services
- Cloud Computing Concepts and Benefits
- AWS Pricing and Billing
- Security and Compliance within the AWS Cloud
- AWS Well-Architected Framework
- Introduction to Identity and Access Management (IAM)

Florida Atlantic University (FAU)

04/2020

Certificate in Hospitality Management

Relevant Coursework:

- Customer Service Excellence
- Leadership in Hospitality Industry
- Operations Management
- Event & Facility Coordination

EXPERIENCE

Website Developer & Content Creator

01/2015 - Present

Freelance & Consultant, Chicago, IL

- Website Development
- Content Creation
- Client Collaboration
- Analytics and Reporting
- Graphic Design

General Manager

Jimmy John's, Chicago, IL

05/2018 – 03/2020

- Leadership and Team Management
- Operational Efficiency
- Customer Service Excellence
- Sales and Profit Growth

TECHNICAL SKILLS

Computer:

Troubleshooting (Entry)

Operating System:

Windows (7,8,10), MacOS, Linux (Ubuntu, Kali)

Languages:

Experienced with HTML, CSS, JavaScript, Java, and Python

Tools/IDE:

Microsoft Office Suite, VirtualBox, Github